

***SNOW INFO
TO KEEP YOU
ON THE GO!***



**DPW
& YOU**
Making a difference, together

OUR PROMISE TO YOU

Our dedicated drivers and staff will work diligently to ensure your safety on County-maintained roads. We will start with main and collector roads which will be plowed to bare pavement. Our next priority will be insuring each residential road is **passable***.

During a typical storm (under 6”), our snow removal operations should be completed within 24-36 hours **after the end of the storm**.

In storms up to 14” of snow, main and collector roads will be completed within 24-36 hours **after the end of the storm**. Residential streets will be made **passable*** 2-3 days **after the end of the storm**.

In storms up to 22” of snow, main and collector roads will be completed within 24-48 hours **after the end of the storm**. Residential streets will be made **passable*** 3-4 days **after the end of the storm**.

In storms over 22”, main and collector roads will be completed in 36-60 hours **after the end of the storm**. Residential streets will be **passable*** in 4-6 days **after the end of the storm**.

During freezing rain or ice storms, treatment of main and collector roads will continue until road conditions improve. Where public safety is a concern, sanding and/or salting of residential streets will be provided after the storm subsides.



@annearundeldpw



@AACoDPW

***Passable** means that although the road may be snow-packed, at least one travel lane will be accessible with a front-wheel drive car. All-weather tires are a must. If our snowplow driver determines that your street meets our definition of passable, no further service will be provided.



PASSABLE



BARE PAVEMENT

WHAT LEVEL OF SNOW REMOVAL SERVICE CAN YOU EXPECT ?

Simply log on to our web site at <http://www.aacounty.org/departments/public-works/highways/snow-information/> and click on “Snow Level of Service Inquiry.” Enter your house number and street name. A Level of Service screen will appear. **If we have not met our published level of service for your type of street**, please enter a request for snow removal service by clicking on “Request Service” at the bottom of the screen. A sample of our online snow service inquiry is shown below.

SNOW SERVICE LEVEL INQUIRY FORM

Do not use this form for Emergencies (fire, police, or ambulance service). Please call 911 for all emergencies.

House # _____
Street Name _____
Subdivision _____
City _____ Zip _____
First Name _____ Last Name _____
Contact Phone _____ Email Address _____

DETAILS

Please check the appropriate box or boxes for your street. At least one box must be checked.

Snow Drifting Ice Other

Additional Details (Optional) _____

Submit ***Printing Available After Submission***

HELP US SERVE YOU BETTER

DO call 911 for a bona fide emergency, such as a need for police, fire, or ambulance service. For scheduled health-related medical attention (dialysis, oxygen, etc.), call the Emergency Operations Center (EOC) at 410- 222-0600 in storms of 4” or more. The EOC also coordinates transportation of essential medical personnel.

DO know where to call to report concerns with routine snow removal service. For County-maintained roads, select from the listing of County numbers shown on the last page of this booklet or go online at <http://www.aacounty.org/departments/public-works/highways/snow-information/> to enter an online snow level of service inquiry. Any road with a route number is the responsibility of the State Highway Administration. You can contact them at 410- 841-1002.

DO park your vehicles in your driveway if at all possible. If off-street parking is not available, parking your vehicles on one side of the road is recommended. If our snowplow driver cannot safely access your street due to on-street parking, service will be delayed until adequate access is available or until smaller equipment becomes available.



Courtesy of C. Hall, Maryland Gazette

INACCESSIBLE STREET



DO caution your children to stay clear of snow removal equipment and stay away from snow banks at the road's edge.

DO clear your sidewalk of snow accumulation. Your neighbors will thank you, and so will the children who are walking to school.

DO have vehicles properly winterized and equipped with snow tires or chains. Carry a "survival kit" in your vehicle with blankets, candles, matches, nonperishable foods, drinking water, protective clothing, sand (or other traction material), and a shovel.

DO eliminate all non-essential travel during storms. Maintain a full tank of gas if travel during adverse weather is absolutely necessary.

DO check for the proper operation of home emergency equipment such as battery-operated radios, flashlights, emergency heating sources, smoke detectors, carbon monoxide detectors, and fire extinguishers. Store some non-perishable foods for use in emergencies and keep an adequate supply of medications and baby supplies on hand, if needed.

SNOW REMOVAL CONTACTS

Road Districts (Storms up to 4’)

Northern District..... 410-222-6120

Brooklyn Park, Linthicum, Glen Burnie, Pasadena, Ferndale,
Harundale, Riviera Beach, Severna Park, Millersville - north of
West Benfield Road

Central District.....410-222-7940

Millersville-south of West Benfield Road, Arnold, Odenton,
Severn, Laurel, Harmans, Annapolis Junction, Hanover, Jessup,
Crownsville, Crofton, Gambrills

Southern District..... 410-222-1933

Edgewater, Mayo, Riva, Davidsonville, West River, Lothian,
Galesville, Harwood, Tracy’s Landing, Shady Side, Friendship,
Deale, Churchton, Rose Haven, Bay Country, Annapolis (excluding
the city)

Department Operations Center

410-222-4040

Storms over 4’ and Severe Ice Storms - All
area of the County

Emergency Operations Center

410-222-0600

Storms 4’ or more

Assistance with emergency food, shelter, or critical non-emergency
care such as dialysis or oxygen.

911 Center911

Bona fide emergencies such as fire, police, and ambulance service

Maryland State Highway Administration

410-841-1002

Service on roads that have a route number

Web Sites: Enter an Online Snow Service Level Inquiry!

Anne Arundel County : www.aacounty.org Department of Public Works
[http://www.aacounty.org/departments/public-works/highways/snow-
information/](http://www.aacounty.org/departments/public-works/highways/snow-information/)

Anne Arundel County
Department of Public Works
Bureau of Highways
2662 Riva Road, 3rd Floor
Annapolis, MD 21401